

## 10 tips for participants in group video calls

Video calling, especially in a group, can be daunting if it's a brand new experience. Here are a few simple things to think of doing (and not doing), that will make it better for everyone.



Sit close to the screen: your face should fill most of it. If you're using a phone/tablet, prop up your device so it doesn't move and the angle/distance to your face are constant.



One face per screen: everyone dials in. It flows smoother (and feels more equal) than when some people are in one room together and other people are online individually.



Mute yourself when not speaking. This eliminates distracting background noise.



Use headphones (even if they don't have a built-in mic). Headphones or earbuds will reduce feedback and the speaker's voice echoing. It also helps with keeping your conversation more private, and avoid disturbing people around you.



Try and be in a quiet space if you can. Background hubbub will interfere with your voice when you're speaking. Movement behind you will draw the eye.



Place the light source in front of you, not behind. Backlighting will make it difficult for people to see your facial expressions.



Give the speaker your full attention. You can't make positive listening noises when you're muted, so nod and act engaged.



Close all other tabs and windows. This will help with video performance as well as focus your attention.



Avoid excessive movement, it is visually distracting. Don't eat, touch your face a lot, walk around with your phone/tablet.



If you need to move around, turn off your video while you do. Likewise if you need to leave the room or deal with an emergency, else it becomes everyone's emergency.

